

These people gambled that their systems and appliances wouldn't break down – and LOST.  
**How lucky are you feeling?**

Debra Kelly . . . . . \$984, New Refrigerator  
Robert Kaufman . . . . \$1,250, Replace Furnace  
Al Ksobiech . . . . . \$4,208, Replace Central Air

The odds are staggering – in fact, there's a 68% likelihood that one of nine critical systems or appliances in your home will fail this year.<sup>1</sup> And without comprehensive home warranty protection on your systems and appliances, it's almost inevitable that you'll have to spend a lot of money on a major failure in the near future.

- Do you have \$4,000 set aside that you don't mind spending on a new furnace?
- What about an extra \$3,000 for your air conditioning system?

Some people gamble with that chance, and when they lose, it hits home hard.

Luckily, we've made arrangements so that the next serious system or appliance failure in your house won't hurt your budget. With a TotalProtect® Home Warranty†, you can put yourself at virtually zero risk of costly failures – that's because most repairs and replacements of your critical systems and appliances are covered.\*

**The risk is too great... that's why there's TotalProtect.**

You never know when it's going to happen, but it will. Suddenly the house smells like oil. A pipe breaks and you're not sure what to do or who to call. But with TotalProtect, you can relax – breakdowns won't cost thousands, only your \$75 deductible. All your major appliances and systems are covered, regardless of their make, model, manufacturer or age.\*

**Plus TotalProtect pays for replacement!\***

Without TotalProtect, if you need to replace your furnace, it could cost between \$1,500 – \$4,500; for a new a/c system \$1,525 – \$6,500; and for a refrigerator \$500 – \$1,500.<sup>2</sup> However, with TotalProtect you can keep that money in your pocket because replacement of these covered systems and appliances is paid for you. The TotalProtect Home Warranty covers your: A/C System, Heating System, Water Heater, Plumbing System, Refrigerator, Stove, Dishwasher, Built-in Microwave, Garbage Disposal, Clothes Washer, Clothes Dryer, Electrical System and a lot more.

*(Over, Please)*



Please complete, sign, detach and return to address above.



**Free 30-Day Review Request Card**

**1. ✓ NAME AND PROPERTY ADDRESS**

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_  
Street Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Telephone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

**2. ✓ YOUR COVERAGE PLAN**

**CHECKING ACCOUNT**

Easy monthly payments of only \$39.95  
(Simply write "VOID" across the front of one of your checks and send with this card.)

FOR ALTERNATIVE PAYMENT METHODS, CALL US AT 1.800.332.0800.

**3. ✓ RESERVE YOUR PROTECTION**

Simply complete, sign and return this card to First Service Group to reserve your protection and review TotalProtect's Home Warranty for 30 days without any obligation.

I would like to review TotalProtect, risk-free for 30 days. I understand that my 30-day review period begins when TotalProtect receives this certificate. My benefits will be automatically activated for a full year after the 30-day review period unless cancelled by me, and the \$39.95 monthly fee will be automatically debited from my checking account. This authorization will remain in effect unless I call TotalProtect to cancel at any time. I will be billed only if I decide to keep the service and upon cancellation I will no longer be billed.

Signature \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_  
(Signature required for processing.)



## ADDITIONAL BENEFITS AT-A-GLANCE

### Furnace fails at 3 am? Oven goes cold on Thanksgiving? There's just one number to call.

When something breaks, simply call a single toll-free number. TotalProtect will answer your call 24 hours a day, 365 days a year – because system and appliance failures never seem to happen at convenient times – and a qualified, pre-screened professional will come to your aid.

### Repairs done right – guaranteed.

Every covered repair is guaranteed to be done right. If you don't have TotalProtect, you risk calling a “professional” who comes to your home and takes your money without fixing the problem – then fails to return your phone calls. With TotalProtect, you're completely free of that risk. We're always at your service and 100% committed to keep the things you and your family depend on running smoothly. All covered work performed under the plan is guaranteed for a full 180 days.

### Need a complete replacement? No problem.

Of course, sometimes a repair just isn't the best answer. When that's the case, TotalProtect will replace the covered appliance or system with a new one of comparable features. Imagine that... a whole new hot water heater or cooling system, for example, costing you no more than the price of your \$75 deductible.\* TotalProtect truly eliminates the risk of destroying your budget. Plus, if you ever wish to upgrade appliances on your own, TotalProtect's Appliance Buyline® Discount Buying Service can save you up to 30%.

### You don't have to risk a thing – review TotalProtect for 30 days, free!

It's no gamble at all to see how well TotalProtect can work for you. Send no money – simply return the attached Request Card and you'll have 30 days before your benefits are available to review TotalProtect for FREE. Read through your coverage to make sure the plan is right for you – if it's not, just give us a call to cancel. If we don't hear from you within 30 days, your TotalProtect Home Warranty will automatically start protecting your systems and appliances at the easy, low payment of only \$39.95 per month – so you don't have to worry about a thing.

Don't put all your hard-earned money on the line and lose like the homeowners listed. Protect your home, your family and your budget with TotalProtect and walk away a winner. Please request your no-cost 30-day review today.

<sup>1</sup> Home Repair and Remodel, Marshall & Swift, L.P., 2004

<sup>†</sup> The TotalProtect Home Service Agreement is issued by HomeSure Services, Inc., except in the following states where it is issued by the identified entity: in Alabama, Florida, Illinois, Iowa, Nevada, New Hampshire, New Mexico, New York, North Carolina, Oklahoma, South Carolina, Texas, Utah, Vermont, Washington, Wisconsin and Wyoming by HomeSure of America, Inc.; in California by HomeSure Protection of California, Inc.; in Arizona and Massachusetts by HomeSure of Arizona, Inc.; and in Virginia and Oregon by HomeSure of Virginia, Inc. Services are provided by independent tradespeople/contractors. TotalProtect and Appliance Buyline are service marks of Cross Country Home Services, Inc., Fort Lauderdale, FL 33355. Please see contract for actual terms and conditions; benefits may vary by state.

\* See terms, conditions and limitations in your service agreement that you can review for 30 days, free.

<sup>2</sup> These are typical costs based on TotalProtect's estimated ranges on retail costs for replacement of listed systems and appliances. Includes data from national independent service contractors.

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➡ Please complete and sign front, detach and return. ➡